



# Panjab University Swami Sarvanand Giri Regional Centre

## *University Institute of Engineering & Technology*

**ONLINE WEBINAR ON "IT SERVICE MANAGEMENT" ON 24<sup>TH</sup> JULY 2020, 03:00 TO 04:00 PM**

### **CHIEF PATRON**

Prof. Raj Kumar  
Hon'ble Vice Chancellor  
Panjab University, Chandigarh

### **PATRON**

Prof. Harminder Singh Bains  
Director  
PUSSGRC, Hoshiarpur

### **HOW TO JOIN**

- ✓ To join the video meeting, click this link:
- ✓ <https://meet.google.com/sji-cjq-rsy>
- ✓ Kindly prepare your setup 15 minutes prior to the webinar to avoid any delay.

### **CONTACT US**

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### **THEME**

IT Service Management



### **SPEAKER**

Sh. Ashish Naswa  
Service Delivery Manager,  
American Express India Pvt. Ltd.

### **ORGANISERS & LOCAL HOST**

Dr. Sukhvinder Singh Bamber  
Assistant Professor  
CSE, UIET, PUSSGRC,  
Hoshiarpur

Sh. Naveen Dogra  
Assistant Professor  
CSE, UIET, PUSSGRC,  
Hoshiarpur